Short version:

In order to get a better understanding of the transport system, we need the following details about your journeys:

- modes of transport
- distance
- time
- geographical location
- reason for stop

To understand how different groups use the transport system we would also like you to share some background information about yourself to us, such as for example age and gender. This is done in questionnaires within TRavelVU. Certain technical data is also used to offer a better user experience.

It is up to you if you want to provide data to us. The data that you provide will be handled confidentially, and only authorised individuals have access to the data. When results are presented, this is only done in aggregated form, where it is impossible to identify individuals.

Long version:

Trivector Traffic AB
Åldermansgatan 13
227 64 Lund
tel. 046-456 56 00
info@trivector.se
org.nr. 556555-1701

Trivector Traffic AB would like you to provide data on how you travel for a limited time period, as well as background information about yourself to Trivector Traffic. We want to use your data together with the data from many other people in order to get a picture of how the transport system is used. The aim is to use this data to support different organisations (e.g. city authorities) in working with the development of future transport systems. The data can also be released to the organisation that has ordered the survey (e.g. city authority) or to research organisations for research in understanding how today’s transport system is used, and how future transport systems should be developed.

We will collect and handle background information on you such as age, sex, access to car and income level, as well as, under a limited period of time, mode, distance, time, geographical place for your trips and errands when you stop. Depending on the aim of the survey, other data may also be collected e.g. regarding attitudes to different modes of travel. To be able to provide the best user experience some data (e.g. phone language and how you use TRavelVU) is used. Some of the data will be deleted once it has been summarised in a way necessary for the survey. The remaining data will be saved for as long as it can be useful in understanding how the transport system is used.

It is up to you if you want to provide data to us. The data that you provide will be handled confidentially, and only authorised individuals have access to the data. When results are presented, this is only done in aggregated form, where it is impossible to identify individuals.

Following applicable legislation, you have the right to freely, once per calendar year, following a written signed application sent to us, receive information on which personal information about you we manage, and how we manage it. The travel data and questionnaire data that we have on you can always be viewed in your own TRavelVU app. You also have the right, whenever you want, to make a request for your data to be deleted. In order to request your data or request that your data is deleted, your TRavelVU ID is required. This is the ID number that was assigned to your phone by TRavelVU (and can be found under settings in the main menu). Without this TRavelVU ID, we cannot find your data.