

WHAT DO I DO IF I HAVE A QUESTION THAT HASN'T BEEN ANSWERED YET?

You can find more information in the "Welcome to Germany" flyer by the BAMF:

In English



In Arabic



Language training Volkshochschule Dresden
Phone: 0351 25440-47 or
0351 254 40 0

Interpreter

Viaa Dresden

Phone: 0351 484 38 04



Meetups for refugees
Afeefa for digital networking
Phone: 0151 1551 95 02

Monday Café by

the Staatsschauspiel Dresden

On Mondays at 15-21:00



We have compiled a more detailed list of helpful addresses for you on the Internet. You can find them by scanning the following code with your smartphone:



Important addresses



Asylum
Foreigners' Registration Office Dresden
Phone: 0351 4886451



Doctor
Refugee Outpatient Clinic Dresden
Phone: 0351 42643297



Foreigners' Counseling Center Dresden
Phone: 0351 4363724 or
0351 4363723



Social psychiatric center for refugees in Saxony
Phone: 0351 26440099

IDA – In Dresden Ankommen
Mail: ida-dresden@mailbox.tu-dresden.de
Internet: <https://www.ida-dresden.de/en/>



Refugee Law Clinic
Mail: rlc@tu-dresden.de
Internet: www.tu-dresden.de/zfi/rlc

IDA and RLC are student initiatives at the Center for Integration Studies at the TU Dresden

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ARRIVING IN DRESDEN

-an Aid to Orientation for Refugees in Dresden

Devised by the Initiatives IDA & RLC



GENERAL QUESTIONS

I would like to register as a refugee. Where can I do that?

Advice centres for refugees across Germany:
www.proasyl.de/beratungsstellen-vor-ort

What do I do if the BAMF (Federal Office for Migration and Refugees) denies my request for asylum?

If your notice arrives by mail, keep the envelope. The date on which you received it is written on it. Of course, you must always inform the Federal Office of your current address so that important mail can reach you. If your decision states "Refugee status not granted" and "Recognition of asylum is refused", you can file a complaint against it. Even if the decision says "Subsidiary protection status is granted" or "There is a ban on deportation", it may make sense to file a lawsuit. Depending on the decision, you might only have one week to file a lawsuit. The exact deadline is stated in the letter from the BAMF under "Rechtsbehelfsbelehrung" (instruction on legal remedies). Get help as soon as possible from an advice center, e.g. from the RLC (see last page for address).

What happens during the hearing at the BAMF?

The hearing at the BAMF is the most important part of your asylum procedure. Therefore, prepare yourself well for it or find an advice center that will help you. In the interview, you will be asked for information about you and your family, your reason for fleeing and your travel route. To make sure that you are telling the truth, very detailed questions will be asked, including questions about your home country and your culture. Everything you say here will be considered when deciding whether you will be granted protection in Germany. Anything you don't mention here will not be taken into account!



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What do I need to be able to get a settlement permit as a refugee/ as a person entitled to asylum?

After 5 years

- Residence permit for five years
- German language level B1
- Completed integration course
- Sufficient housing & money
- Passport obligation fulfilled
- Pension insurance contributions paid for at least 60 months

Persons under 18 have easier conditions for settlement permit

After 3 years

- Residence permit for three years
- Sufficient housing and money
- Language level C1
- Passport requirement fulfilled
- Completed integration course

LEARNING THE LANGUAGE

Where can I learn German?

- as part of the integration course, e.g. at the Volkshochschule (adult education centre)
- in a professional language course at the BAMF
- at the TUDIAS language school
- at the Goethe-Institut

I am having problems with my German course, what can I do?

At IDA (see last page for address) we help you with your German homework free of charge, no matter what your language level is. During Corona we also offer online homework help, feel free to contact us for more info.

I need an interpreter, e.g. for a doctor's visit or an office appointment. Where can I find them for free?

Please see the "Important Addresses" section.

HEALTH AND SAFETY

Where can I find a doctor if I am sick?

Please see the "Important Addresses" section.

What do I do if I have psychological problems?

Call the crisis line (0351 4885341) or the social psychiatric center for people with a migrant background (0351 26440099) and describe your situation. They are speaking English, German and Arabic.

What do I do if I am threatened in my accommodation?

If there are people in your accommodation who harass, insult or even threaten you, talk to the social workers. They exist in every accommodation and they are there to help you. Shelter residents who become violent, sexually assaultive, or violate other house rules can be banned from the shelter by the shelter management. If you feel threatened in your accommodation or have even been attacked, you can always call the police on the emergency number 110.

What do I do if I am attacked or insulted in public space?

You can always call the police if you feel threatened. For example, if people are insulting you or becoming violent in the street or at the supermarket, you should ask other people for help and also ask them to call the police or do it yourself. To call the police, dial the emergency number 110 and tell them your name, where you are and what happened. You can also speak English with the police. Tell them exactly what happened and wait at the scene until the police come to you.