



## **Conflict guidance**

for TU Dresden Employees



## Dear Colleagues,

Conflicts are part of everyday working life. We are happy to help you proactively address your concerns.

## As volunteer conflict guides of TU Dresden:

- we are available as contact persons for problems and conflicts affecting the workplace,
- · we offer advice and support in cases of conflict,
- · we moderate and mediate between conflict parties,
- · we are impartial and not subject to instruction,
- · we are subject to the obligation of secrecy.

Our offer is free of charge, unbiased and is available in either German or English.

Please contact us at the following address: konflikte-lotsen@tu-dresden.de

We will contact you to arrange a telephone consultation or a personal appointment at a neutral location.



Our website is accessible via the QR Code www.tud.de/konflikt

Get in touch!