

**Search words:** Consulting

**Filters:**           **operator**  
                  **taggroups**  
                  **target\_group**  
                  **location**

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<b>Title</b>	WebCMS of the TU Dresden
<b>Operator</b>	Unit 7.5 Web and Video
<b>Short description</b>	The Unit Web and Video of the Directorate Communication and Marketing is responsible for the operation and further development of the Web Content Management System (WebCMS) of the central website of the TU Dresden and offers various consulting services and training courses for content creators.
<b>Categories</b>	Web
<b>Target-group</b>	Administrators, Employees, Externals, Guests, University Students, TUD structure units
<b>Location</b>	
<b>Link Service</b>	<a href="https://tu-dresden.de">https://tu-dresden.de</a>
<b>Link Manual</b>	<a href="https://tu-dresden.de/webcms">https://tu-dresden.de/webcms</a>

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<b>Title</b>	TU Dresden trouble ticket system
<b>Operator</b>	Centre for Information Services and High Performance Computing (ZIH)
<b>Short description</b>	Structured processing of requests with znuny (based on OTRS)
<b>Categories</b>	B2B, Consulting, Help/Support, Information, Collaboration
<b>Target-group</b>	Employees, Externals, Guests, University Students
<b>Location</b>	
<b>Link Service</b>	<a href="https://tickets.tu-dresden.de">https://tickets.tu-dresden.de</a>
<b>Link Manual</b>	<a href="https://faq.tickets.tu-dresden.de">https://faq.tickets.tu-dresden.de</a>

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<b>Title</b>	3D model
<b>Operator</b>	
<b>Short description</b>	The 3D model allows spatial navigation in the SLUB. When selecting a copy in the catalog, the spatial position of the physical copy is displayed.
<b>Categories</b>	Consulting, Information
<b>Target-group</b>	Employees, Externals, Guests, University Students
<b>Location</b>	>, >, SLUB
<b>Link Service</b>	<a href="http://3d.slub-dresden.de/">http://3d.slub-dresden.de/</a>
<b>Link Manual</b>	

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<b>Title</b>	SLUB help desk
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**Operator**

**Short description** SLUB help desk. To be reached at [information@slub-dresden.de](mailto:information@slub-dresden.de)

**Categories** Consulting, Help/Support, Information

**Target-group** Employees, Externals, Guests, University Students

**Location** >, >, SLUB

**Link Service** <https://www.slub-dresden.de/kontakt/>

**Link Manual** <https://www.slub-dresden.de/kontakt/>

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**Title** SLUBApp

**Operator**

**Short description** The SLUBApp is a mobile application for iOS and Android that supports catalog searching and account functions.

**Categories** Consulting, Datanet/Internet, Help/Support, Information, Login

**Target-group** Employees, Externals, Guests, University Students

**Location** >, >, SLUB

**Link Service**

**Link Manual**